

Truck Service Manager

About the Job

Seeking highly qualified Service/Business Manager - Overseeing the daily operation of our fast paced, high quality service center requires experience in an automotive or trucking industry service center, preferably as a Manager or Service Writer/Advisor.

The ideal candidate will have strong leadership skills, the ability to successfully generate revenue and control expenses while maintaining our excellent customer service and satisfaction. Computer skills are critical, as are solid communication and customer service skills. You will be responsible for managing the overall profitability, assets and employees of the service department.

Departmental Responsibilities:

- Maintain high integrity of shop, including quality of work, customer and employee satisfaction
- Meeting monthly and yearly forecasts in terms of sales and profit margins
- Build and motivate service team, including technicians and service advisors
- Verify warranty and service contract coverage, completing corresponding paperwork and follow-up
- Monitor and close repair orders as necessary
- Coach and mentor service team for succession planning

We offer an exception array of employee benefits, including 100% company paid health insurance for the employee, company paid life insurance, as well as short and long term disability and a contribution toward the purchase of dental insurance.

Please submit resume and salary range desired for consideration.

Mark L. Gillam
Chairman
Floyd's Truck Center, Inc.
Scottsbluff, Nebraska
Sidney, Nebraska
Cheyenne, Wyoming

